In-Stater GROUP PUBLICATION



John Wilbur, President and CEO

Happy New Year to all Roadmaster team members and their families! I want to thank all of you for your commitment and dedication to our company. Before we charge into 2020, I thought we should reflect on what we accomplished in this past year.

On April 1st we celebrated the one year anniversary of the "One Joplin" combination of Tri-State and R&R. This remains the most successful business combination in our industry which produced the nation's leading High Security Transportation company. That was quite an accomplishment and we continue to build on our #1 position in the market.

Later that month we hosted the Grand Opening celebration of Pittman's Legacy Lodge. This State-of-the-Art facility represents our commitment to our Drivers by providing a world class facility for their use and enjoyment. I am honored to have dedicated this facility in the name of someone like Charlie Pittman, who represents everything we strive to achieve in terms of integrity, dedication and professionalism.



In the summer, we opened a specialized brokerage operation based in Indianapolis focusing on opportunities with our Hazardous Waste customers. This unit is off to a great start and we expect very big things in 2020.

Throughout the year we continued to grow our presence in the Hazardous Waste sector by gaining new customers and increasing volumes with existing customers. We should continue this pace in 2020 as this represents our fastest growing sector even though it can be difficult business to handle.

As we move into 2020, the priority isn't just to continue to grow, but rather to get more efficient in our operation. This increased efficiency and profitability will come primarily from improving utilization of our network and resources. This is a gigantic effort that will only be accomplished through thoughtful plan-

ning, cooperation and embracing of change. None of it will be easy, but I am confident we can get it done. Most importantly, we want to expand our lead over the competition as the #1 transporter in every sector in which we operate.

A special thanks to our Executive Management Team members who have picked up the slack while I have been spending time in Addison, TX helping out at Daseke HQ. Hopefully, I will be back in my seat in Glendale and Joplin sooner rather than later, miss you! Thanks to everyone, especially our Drivers, for everything you do to make Roadmaster a Great Company. I am proud and honored to work with you. Happy New Year! Let's go!!!!!

Tri-Stater

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Tri-State Receives the

National Defense Transportation Association (NDTA) 2019 Corporate Distinguished Service Award

Tri-State had the honor of receiving the 2019 NDTA Corporate Distinguished Service Award on October 9th, 2019 at the St. Louis Union Station Hotel in St. Louis, MO.

Don Welchoff, Executive Vice President, represented Tri-State at the event and received the award for our company.

The National Defense Transportation Association serves our country's national defense and homeland security as a trusted environment where government, military, and private sector professionals can solve pressing challenges in the fields of logistics, transportation, and passenger travel services.

This Corporate Distinguished Service Award recognizes NDTA Corporate Members who have provided outstanding service in support of NDTA's goals and programs.





Don Welchoff, Executive Vice President, receives the 2019 Corporate Distinguished Service Award for Tri-State







Tri-State Participants: (From left to right) Craig Wintercorn, Joshua Yates, Melissa Brindle, Joshua Jesse, Krystal Jesse, Justin Kessler and Ronnie Berry

For some four-wheelers, a long line of big rigs is a bad thing. For the Special Olympics, it means hundreds of thousands of dollars for its cause.

Each September and October, various state Special Olympics organizations host truck convoy fundraisers. Over the years, thousands of trucks have participated to help support the nonprofit organization dedicated to providing athletic opportunities for children and adults with intellectual disabilities.

Trucks from Tri-State joined the Truck Convoy this year. It was held on September 28, 2019. They left from 4 State Trucks and traveled south on Hwy 43 towards Seneca to Roundabout. Then they came back north on 43 and ended up back at 4 State Trucks.



ROUND 2: JLN VS PHX

BIGGEST LOSER WEIGHT LOSS CHALLENGE



The Biggest Loser Weight Loss Challenge began in August of 2019 and lasted for 10 weeks. Joplin and Glendale competed to win The Golden Scale Award. We also awarded individual prizes to the Biggest Overall Loser, the Biggest Loser in Glendale, and the Biggest Loser in Joplin.

We had weigh—ins every Friday during that time period. There was great participation with Glendale having 22 people and Joplin having 25 people. There was a lot of shuffling of spots but in the end the winners were:

GRAND PRIZE WINNER: Andy Bradford
GLENDALE WINNER: Sarah Merkel
JOPLIN WINNER: Ruth Green

And the Gold Scale Award went to:



JOPLIN

The total pounds lost for Glendale and Joplin combined:

429 pounds









Ruth Green and Andy Bradford

DRIVE LINE

Don't think because something hasn't happened to you, that it can't happen...

We professional Drivers at Tri-State have all witnessed this before --- listening to a not-so-good driver sitting at the lunch counter, recounting every little detail of their latest painful encounter at a DOT Inspection Station. In doing so, did you ever notice how that Driver's defiant haughtiness sounded a lot like a garrulous wrestler doing a pre-match interview? And as you quietly listen, you also begin to realize that this not-so-good Driver may very likely be their own worst enemy?

Most of the sad stories and tales of woe you hear deal with one thing --- that not-so-good Driver who neglected to perform a proper pre-trip inspection of their truck and trailer before driving --- and who was subsequently stopped by law enforcement, or flagged into a DOT inspection station for a closer examination. Of course, in the mind of that not-so-good Driver, they invariably blame someone else for their safety issues when, in fact, the origins of their misery rests squarely upon their shoulders, and no one else's.

Laziness and Complacency are the handmaiden travel companions of not-sogood Drivers.

As a professional Driver, we certainly know that law-enforcement and DOT personnel we see in our travels are not "the enemy" as not-so-good Drivers would have you believe. Without them doing their job, it would be an absolute unsafe free-for-all out there. We all know that. And remember, those DOT folks have heard every excuse and explanation offered up by Drivers, one-hundred different ways, six times over, as to why they neglected to conduct a quality vehicle inspection.

We professional Drivers know that performing proper pre-trip equipment inspections is a legal safety requirement, and because it's also part of the daily routine we do in the course of our work day. So, why do not-so-good Drivers choose to skip out or rush through a required pre-trip inspection --- you know, where that safety inspection starts and ends when the ignition key gets turned?

The top five Out-Of-Service violations found by law-enforcement and DOT personnel shouldn't be a surprise --- Brake System, Tires/Wheels, Brake Adjustment, Cargo Securement, Lights --- of course, there are other violations, but these are the Big Five.

As a professional Driver, we know there are no short cuts to safety. This is especially true when it comes to performing proper pre-trip and post-trip inspections of our equipment. Federal Motor Carrier Safety Regulations require that Drivers be satisfied with his or her vehicle's basic operating systems, parts, and accessories and that they're in safe operating condition. Drivers must also ensure their load is properly distributed and secured. These safety responsibilities lie with us, the Professional Driver.

Drivers are the so-called "boots on the ground" in being responsible for the safe operating condition of our truck, and the trailers we handle in our daily work. Yes, the Company is also equally responsible, but it's on you, the Driver.

When we professional Drivers take the time and effort to perform proper pre-trip and post-trip equipment inspections, good things happen. We avoid expensive downtime, emergency roadside repairs, safety violations, Citation fines, and customer delays. We know the best trips we have are



BY: Kenneth (Ken) Armstrong, truck 205046. He and his wife, Sara Jo, reside in North Augusta, SC

always the uneventful ones --- loads delivered safely, on time, professionally, no issues.

Not all trucking firms are created equal. We are especially blessed at Tri-State because of late model trucks, a wellmaintained trailer fleet, along with new equipment arriving every year. We also have our Breakdown Department who help us out with any roadside issues we may infrequently experience. Given the sensitive, high-security loads we handle, Tri-State is high-visibility and, therefore, we experience frequent DOT safety inspections. Thus, we Drivers have no excuses for being stopped and cited for obvious safety violations found by DOT personnel, all because we failed to perform the required equipment inspections.

Laziness and Complacency are always looking out for their next ride. Don't be that Driver.

When we conscientiously conduct quality pre- and post-trip vehicle inspections --- and are aware of the Big Five --- roadside DOT safety inspections for the Professional Driver should be a relatively comfortable, easy experience.

STAY SAFE, BE SAFE.

COMPANY-DRIVER AND OWNER OPERATOR ANNIVERSARIES SEPTEMBER - DECEMBER 2019

We want all of our Drivers, both company and owner operators to know that we appreciate everything you do for us and value all of your years of service with us. However, if you are a company Driver and switch to an owner operator or vice versa, your anniversary date will not show your total years, thus causing your name to not appear on this list correctly. So, if you are not on this list and you should be, or you shouldn't be and you are, we apologize!!

33 YEARS

TRACY ENOCHS

27 YEARS

VICTORIA PARTHUN WILLIAM PARTHUN **25 YEARS**

ART GRAVES

21 YEARS

MICHAEL DAVISON

19 YEARS

ROSZONA GARNER EDWARD TURNER

20 YEARS

VICKY WILLIS DENNIS ELINGS

16 YEARS

JUAN REYES

CAMILLE REYES

17 YEARS

CASS BLAKE

18 YEARS

ELIZA BROACH WATER BROACH

14 YEARS

RICHARD PARTIN

JACOB KIRKPATRICK

10 YEARS

MARILYN SHAFFER
JOSE SAUCEDO
THOMAS WELLS
SUSAN WELLS
WENDELL TEDDER

11 YEARS

ANIBAL ALAMEDA
THEODORE HARVEY

7 YEARS

DANIEL STONE
ROBER T DEHERRERA
JAMIE DEHERRERA
APRIL SAUCERMAN
ROBERT SAUCERMAN
ISAAC COATES
ELIZABETH HEAD
THOMAS ZENKER
CINDY ZENKER

8 YEARS

STEVEN CLACK DAVID RANSOM JANET DUNCAN JOHN DUNCAN 9 YEARS

DAVE JONES
PATRICIA JONES

COMPANY-DRIVER AND OWNER OPERATOR ANNIVERSARIES SEPEMBER - DECEMBER 2019

We want all of our Drivers, both company and owner operators to know that we appreciate everything you do for us and value all of your years of service with us. However, if you are a company Driver and switch to an owner operator or vice versa, your anniversary date will not show your total years, thus causing your name to not appear on this list correctly. So, if you are not on this list and you should be, or you shouldn't be and you are, we apologize!!

6 YEARS

TERRY SQUIRES
TREVA SQUIRES
NATHAN HILL
NARVIN MCCOY

3 YEARS

CLYDE NELSON
SHERYL NELSON
LISA CLIFTON
TIMOTHY CLIFTON
LYNN ANDERSON
KENNETH THOMPSON
SHAWN THOMPSON
DANA ANDERSON
LUCIAN ANDERSON
LUCIAN ANDERSON III
DEBORAH VIPOND
FRANCIS VIPOND
BARBARA BARTON
RICHARD LOURIE JR

5 YEARS

SHIRLEY WYLAND

HARRY WYLAND JR

JANINE SHERROD JASON SHERROD **EDWARD BUZA** BRYAN BAKER **MELODIE WADDLE** JOHN WADDLE CHRISTOPHER WADDLE PATRICK SEWARD MICHAEL CAVES JOSEPH LIPUMA ANDREW BRADFORD JEANINE HUNTER JOHN HUNTER DAVID MULLIN BENJAMIN CABALLERO TY LANDER

2 YEARS

DUANE OECHSNER PAUL TAMVLIN LISA TODD TRACY VANIER DWIGHT FRANKLIN SR FRANKEE BRESLIN **DOUGLAS VIEAU** DAWN FRANKLIN SHAUN MARTIN JENENE FOUSE JAMES PORTER **KENNETH FOUSE** CHARLES CRONN KEITH CARTER JAMES CARTER TAMAR CRONN NOLAN FLOYD JR CHRISTOPHER QUUADA KAI ROWE **NEKI HAJRULLA** REBECCA THOMAS-HAJRUKYMDEL ROWE **CURTIS MCCULLOUGH TAMMY CONRAD**

4 YEARS

CRAIG WINTERCORN
LANNON MCALPIN
DEBRA DAVIS
JOSEPH MCNEILL
TONY ASHBAKER
SHEILA ASHBAKER
LYNNE STONE

1 YEAR

EDWARD GRIFFIN DESMOND ROGERS HENRY STANFORD DAVID HARRIS KENNETH ARMSTRONG **DWAYNE NELSON** PATRICIA NELSON WILLIAM TALOR JOSEPH MYERS SHERYL MYERS **CARLTON ROBINSON FAYDONIA ROBINSON** ARNETT COMBS JR **GEORGE HOUSE JR** JOHNATHAN WARREN MICHAEL MORGAN JAY BURKS BARBARA BURKS SHANNIN MCFARLAND LAWRENCE HOLLAND FRANK TORRES JOSHUA BOOKER CATRINA HAITH **BRIAN ERNSTEN** AMANDA ERNSTEN KENNETH WYLIE, JR IRVING GONZALEZ KENNETH WILLIAMS STEVEN SANSONE MARGARET SANSONE

FREDRICK MELLOTT LYNN MELLOTT MICHAEL PITTMAN SR **KYLE JONES RONNIE BERRY** JUSTIN KESSLER DONALD WICKHAM **ROBIN HUBBARD DOUGLAS ALLEN RICHARD ROBERTS** TERRY BRATT **DORIS BUKER** THOMAS HUCKEBA MICHAEL MIDKIFF **PAUL THEBERT** DANIEL ADJAR STEVEN WARE RICHARD HARTMAN **STEVE KERKES JR** LEX DUNCAN JR JULIAN RUTA **BEVERLY GREEN CHARLES GREEN** ADAM WALKER **EMILIAN RADULESCU** JENNIFER STOUT ROSHAUNNA WISCHER JUAN SALINAS JR **DUANE HANCE**

OFFICE/TERMINAL-STAFF ANNIVERSARIES SEPTEMBER - DECEMBER 2019

42 YEARS

40 YEARS

39 YEARS

BRUCE JONES

MIKE BRUTON

KAREN BLEVINS

31 YEARS

26 YEARS

LE

FELICIA JOINES

24 YEARS KYLA JEWSBURY LEAH GROOM SARAH HARRELL

12 YEARS

EDDIE KINDRICK DANIEL STARK SARAH HOGAN TRACY CARLTON

MIKE SOARD

20 YEARS

DANIEL VEGA

21 YEARS

PEGGY HOSP FLORENCE MEYER 22 YEARS

CHALICE PAGE SHELLY WILLIAMS JEANETTE DENTON

18 YEARS

STEVE RICHARDSON

13 YEARS

ROBERT WHITTAKER

14 YEARS

KEVIN JOHNSON JOHN WILLIAMS VONDA COOPER

DANIEL DUBOIS

17 YEARS MARK KINMAN

MARION YOUNG

5 YEARS

JACOB MOFFET TREVOR RICKARD GANNON EWING GARRET LAMBERT

ANDY BRADFORD
MICHAEL MEREDITH

CHRIS HAUER SARAH MERKEL 9 YEARS

JUSTINE LINK KRISTINA CHURCH

10 YEARS

MICHALLE DUNCAN

11 YEARS

DALE JONES GINA STEVENS KELSIE MACEY

DANNY SCHEMENSKY

<u>6 YEARS</u>

TIMOTHY RAINEY JOHN ROBERTS TONY DREWRY

7 YEARS

KEVIN ZAHN RUSSELL FIGGINS JR **8 YEARS**

GREG BEECHING CASEY BEASON

1 YEAR

KENZIE BLANKENSHIP BRIANA BURNS ABBIE SONNICHSEN STERN ALLRED CHRISTINA GOSSETT RICHELE BAILEY CHARLES BIBBEY DONALD FRY KIMBERLEY STEINE DALLAS SMITHSON JEFFREY SAUDE BRANDON SCHAUER

2 YEARS

DARWIN KIRKENDOLL RICHARD BLACK LUKE JERRELL **3 YEARS**

TWYLA ALEXANDER DAN BECKETT SCOTT REYNOLDS 4 YEARS

GARY FOUST KAI WEARY FRANK LARANCE EDWARD HEINISCH



'Tis the Season...(for STRESS!)

BY: Kevin Mckelvy kevin.mckelvy@roadmastergroup.com

The holiday season is a time of great peace and joy....but it is often a time of increased STRESS. First, let's talk about the 'normal' stress that comes with the world of trucking.

Trucking can be particularly stressful due to its fleeting nature. By that I mean, "The job is never done." Once the planner has planned and the dispatcher has dispatched and the Driver has driven.....it all starts over again. The cycle is very short.....and that assumes that all goes as planned! Plans change, equipment requires maintenance, weather intervenes and Drivers suffer the consequence of being human. Combine the stressors of all of that and then repeat two or three times a week! Did I mention that trucking is a stressful endeavor?

One of the reasons for the high failure rate among novice truck Drivers is this: Driving schools can make the 'average' adult CAPABLE of driving a truck very quickly. By capable, I'm referring to the ability to go down the road, turn corners and even back into docks and parking spaces. What the

driving school can't teach is to be SUITED to driving a truck. Suited refers to the capacity to live in a very small space (often with 'another') for extended periods of time. Suited means being away from home and family for extended periods of time. Suited means having the patience required to deal congestion, construction, with weather, four wheelers, other truckers, truck stops and customers.....WHEW!!! That's a lot to ask of anyone and is often where the industry loses beginners.

Tri-State is a trucking company and not a truck driving school, therefore our Drivers arrive experienced and Roadmaster Group unique among trucking companies. Our 'Highly Specialized, Ultra-Sensitive' freight adds additional...guess what...... STRESS!

Take all of this and throw in the Holiday Season when everyone's focus turns to family and friends. Being on the road doesn't fit well with that or many other holiday sentiments. The good news is; there are a few things that you can do to help relieve the psychological and physical tension whether you are in the office or bumping down the highway. Please take a moment to consider the proven stress reducers listed on the next page.



Proven Stress Reduce

iny to eliminate the stressors: I can hear you already, "my source of stress is not something I can eliminate or control'. (Things such as weather, traffic, a change of plans, etc.) In that case, our wisest and most successful employees ACCEPT that which they cannot change. Your anxiety or anger will not stop the sleet or clear the traffic ahead of you. You can eliminate a stressor by accepting it, as it is.

illtivate social support: Strong social support can improve resilience to stress. Family and friends may be good at listening and sympathizing. Giving support can also increase positive emotions and thereby decrease your stress.

solution: Again, I hear the howling about truck stop food and the limited options we face at home and on the road, but more and more convenience and travel facilities offer a 'healthier' alternative. High cortisol levels, the stress hormone, can cause fat and sugar cravings. No need to go vegan, just be conscious of the food you put in your body. Drink plenty of water, too.

your muscles: Stress causes muscles to tense, creating headaches, backaches and general fatigue. A long day behind the wheel or staring at your computer screen has the potential to tie your muscles in knots. Stretch as often as you can. Pay attention to the tension in your shoulders, stomach and legs as you breathe deeply and focus on relaxing that portion of your body.

Meditate: Meditation can be as sim- alone rolling down the highway. ple as 'Paying Attention' to the pre- However, it is vital that we get sent moment. When we calm the some sort of moderate activity Monkey Mind and take a break from worked into our schedule to counthe constant thinking of the past and ter the negative impact that stress future, we are meditating! Your mind has on our immune system. Park a will resist and try to reclaim your little further away. attention...expect this and gently go around the building or your truck back to paying attention to what you whenever you get a chance. The are doing. Driving, typing, walking, eating, talking, listening, watching and everything else we do can be done without paying attention. Be present by Paying Attention.

Protect your sleep: A vast number of effect on our lives because we tend our office and shop people don't get a



good night's sleep...so can you imagine the challenge that Drivers face? As much as possible, try to have a consistent sleep routine. Whether that is a typical nighttime routine, or you drive at night and sleep while the sun is up. Put down the coffee cup and the screens before bedtime. Guided sleep meditations are widely available and free.

Get physical: Again, we're not always good at that living in one place let

Take a lap activity does not need to be complex to enjoy great benefits.

Change your thinking: Think about what you want and not what you don't want. That has a powerful to get what we think about....good or bad. How do we think about what we want? We start by changing our EXPECTATIONS. Expect to be happy, expect to be safe, expect to be successful at your job, expect to avoid the nasty weather, and expect to get along with your family and friends. You've got nothing to lose and everything to gain. Try it.

And finally...seek help: If you feel overwhelmed by the stressors of your job, and self-help isn't helping, tell someone. Tell your partner, tell your manager, tell your doctor, contact our Employee Assistance Program at 877-533-2363 to help you learn to manage your stress effectively. There is no shame in seeking help. It is not failing or a sign of weakness. It is the sign of an intelligent, caring human that wants the very best for themselves and others.

DASEKE® BENEFITS

Mobile Health Consumer App



Registration Instructions

No matter where the road takes you, let the Mobile Health Consumer app assist you along the way. Download today!

Through this app, you can:

During Open Enrollment:

- Schedule an appointment with the Benefits Enrollment Team
- View your current benefits at myDasekeBenefits.com
- Search for an in-network provider through your new provider, Blue Cross Blue Shield of Texas

Beginning in January, the app will be personalized to you:

- View Medical ID Cards and Plan Summaries
- Check your Deductible and Out of Pocket Information
- Access Teladoc
- Use the BCBS link to find a provider and estimate your cost for services

Start now by downloading the app and registering:

 Download the Mobile Health Consumer app to your mobile device form the App Store or Google Play





Choose "Register Now"





- Enter the following:
 - o First Name
 - o Last Name
 - SSN (Last 4 Digits)
 - Birthdate (mm/dd/yyyy)
- NOTE: Your first and last name must be entered exactly as it appears on your medical ID card or your employer's record including if you have a hyphenated name. For example, enter "Robert" instead of "Bob" if this is how your name appears on HR records.
 - The app automatically gives you a username.
 You can keep this or create your own
 - Set your password and enter your email address, then select "Next"
 - Now you are registered and can access all the tools and resources





SAFETY FIRST



Drug & Alcohol Clearinghouse Mandate

Submitted by
Terri Wimberley, Safety
terri.wimberley@roadmastergroup.com

Effective January 6, 2020, all motor carriers employing Drivers requiring a CDL must report drug and alcohol violations to the Drug & Alcohol Clearinghouse. Driver pre-employment queries to the Clearinghouse must also be conducted prior to CDL driver employment.

The Clearinghouse is a secure on-line database which will provide access to real-time information, ensuring Drivers committing drug and alcohol violations complete the necessary steps before getting back behind the wheel or performing a safety sensitive function.

Motor Carrier Responsibilities:

- Create an account with the Clearinghouse if one or more drivers is subject to the FMCSA drug and alcohol testing requirements.
- Conduct pre-employment queries to verify prospective Drivers do not have prior drug or alcohol violations.
- Verify the return to duty process if prior violations are discovered
- Conduct queries of the Clearinghouse at least once a year on current Drivers
- Report any drug and alcohol violations discovered on your CDL required Drivers
- Continue to conduct a 3 year previous employer inquiry for drug and alcohol violations until January 6, 2023.



Please visit https://clearinghouse.fmcsa.dot.gov/ to register, choose a Query Plan and find more information.



This information was taken from <u>News On</u> Wheels MoDot Motor Carrier Service

ATTENTION DRIVERS!!



CSA...CSA....CSA...That seems to be the hot topic of discussion these days....and it should be. Our very ability to move highly sensitive freight, and therefore everyone's livelihood, depends on a reputable CSA Score and we ALL must do what we can to improve the performance that is reflected in those CSA numbers....individually and as a company.

Having recognized that....there's something else that Management, Safety, Operations, Maintenance, Recruiting, Finance, IT, HR and all the rest of us would like to recognize. We want to take a moment, as we reflect on this year, and recognize those of you that have WONDERFUL CSA Scores. We recognize those Drivers that never have an accident....that have impeccable inspection reports and consistently accurate logs and know how to properly secure and placard a load......the ultimate Professionals that you are!



Most people have no idea of the sheer volume of freight that we move in <u>hundreds</u> and <u>hundreds</u> of loads every week. Most people would be astonished to know that we run <u>MILLIONS</u>, yes <u>MILLIONS</u> of miles every month and we show up On Time and Accident Free virtually every single time. We do that because the vast

majority of our Drivers are safe, courteous, conscientious, caring and proud.

From all of 'US' to all of 'YOU'.....THANK YOU.

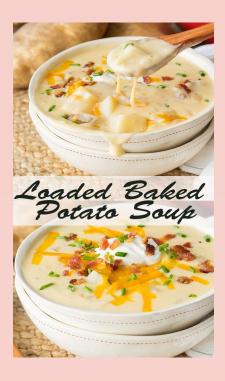
WINTER RECIPE

Ingredients

- 4 large russet potatoes, scrubbed
- 8 bαcon slices
- 4 tbsp unsαlted butter
- 2 gαrlic cloves, minced
- 1/4 cup chopped yellow onion
- 1/3 cup αll-purpose flour
- 2 cups low fαt milk
- 1 cup hαlf αnd hαlf
- 2 cups chicken stock
- 1 tsp kosher sαlt, plus more to tαste
- 1/2 tsp gαrlic sαlt, plus more to tαste
- 1/2 tsp blαck pepper
- 1 cup shredded mild cheddαr cheese
- 1 cup shredded shαrp cheddar cheese
- 1 cup sour creαm
- Minced fresh chives, for gαrnish

Instructions

- 1. Pierce the potatoes multiple times with α fork, then microwave them for 12 to 15 minutes, or until tender. Carefully halve the potatoes and let cool. Once cool enough to handle, remove the skins, and cut into chunks.
- 2. Meanwhile, cook the bacon in a skillet over medium-high heat until crisp. Transfer to a paper towel-lined plate to drain and cool. Reserve up to 1 tablespoon of the bacon fat from the pan, discarding the rest. Once the bacon has cooled, crumble it into small pieces.
- 3. In a large pot, melt the butter over medium-low heat. Add the reserved bacon fat, garlic and onion and cook for 2 to 3 minutes, or until the onion is tender. Slowly whisk the flour into the pan and stir for 1 to 2 minutes. Slowly whisk in the milk and half-and-half. Keep whisking until smooth. Gradually add the chicken stock. Bring to a light simmer and whisk in the kosher salt, garlic salt and pepper. Keep at a light simmer until the mixture has thickened slightly, 5 to 7 minutes.
- 4. If you'd like to use cheeses and bacon as a garnish, reserve 1/4 cup of t each. Stir in the remaining cheeses, remaining bacon, and the sour cream. Remove the pot from the heat. Scoop potato chunks into the pan, breaking them into small pieces or leaving them chunky, depending on your preference. Serve hot, topped with your favorite garnishes, like cheese, bacon and chives



HOLIDAY PARTIES 2019

GLENDALE



John Wilbur on the mic



Jordan Eakins, Annie Dubois and John Wilbur



Kara Jeric, Cyndi Carter, Chris Stevens, Gina Stevens, Annie Dubois, Christina Langille



Russ Thompson, Annie Dubois



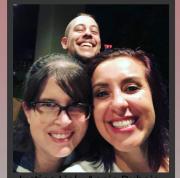
Pam Hauer, Chandra Black, Yolanda Navarro, Annie Dubois, Jordan Eakins



Rick and Chandra Black



Ellen Wilbur, Almira Baker



Justine Link, Annie Dubois and Danny Dubois



Chris and Pam Hauer



Stern Allred, Christina, Langille, Danny Dubois



Mike Shear and Michele

HOLIDAY PARTIES 2019 JOPLIN



Nicole Krusemark and Sarah Hogan leading the dance



Don Welchoff, Kyle Smith, Marni Smith Sarah Merkel, John Wilbur

Kyla Jewsbury handing

out prizes



Jake Moffet



Group dance



Jerry and Kyla Jewsbury, Theresa Porter



Theresa and Riley Porter



Dale and Sherry Jones



Jessica Smith and Jeff Swenson



Cheryl Hinkle and Ruth Green

Peggy Hosp's Aunt Turns 1071



Ruth Lawrence 107th Birthday!

Ruth Lawrence will be 107, Tuesday, October 15,, 2019. She is a lifelong resident of Joplin and is a serious St. Louis Cardinal

She was happily married to John F. Lawrence for over 50 years and lived on their farm in Newton County. They having one son, John and many grandchildren, nieces, nephews and cousins.

She has lived 1,284 months, 39,081 days, 937,944 hours, 56,276,640 minutes; and 3,376,598,400 seconds of being Awesome!! Ruth has enjoyed an exciting, interesting and rewarding life.

Please join her Family and Friends in wishing Ruth a

> Very Special and Happy Birthday.

Peggy Hosp, who works in our Joplin office in the Accounting department, has an aunt, Ruth Lawrence, who recently turned 107 years old! She received a certificate from one of Joplin's local tv stations, KODE, as The Oldest Living Viewer. The tv station came out to her birthday party and interviewed her and presented her with the certificate.

HAPPY BIRTHDAY Ruth, we hope you have many more!!



